

FINANCIAL AID AND SCHOLARSHIP FAQs

How do students find out their scholarship and financial aid status for the spring?

Students can find out their scholarship and financial aid status by checking their MyTSU account first and ensuring they have met the terms of their contract. Terms of the contract may include maintaining the required GPA or credit hours.

For inquiries about Merit Scholarships, students can contact Ms. Holly Blakemore at hblakemo@tnstate.edu or call (615) 963-1554. Check your Academic Works scholarship portal for updates on Foundation scholarships or contact Ms. Tiffany Baker at (615) 963-1880, email tbaker02@tnstate.edu. Please contact the Office of Financial Aid with questions at finaid@tnstate.edu or call (615-963-5701).

Who should students/parents contact if they have a question about scholarships?

The type of scholarship a student has will determine the appropriate contact. For merit-based scholarships, please contact Ms. Holly Blakemore at hblakemo@tnstate.edu or call (615) 963-1554. For other types of scholarships, such as TSU Foundation scholarships or private scholarships, please refer to the respective office.

Who should we contact about student financial aid?

The regular business hours for the Office of Financial Aid are 8 AM - 4:30 PM, Monday - Friday. For financial aid questions, please contact Ms. Temisha Hardy at thardy2@tnstate.edu or call (615) 963-5701.

Will students be purged while waiting for their awarded aid to be placed on their account?

The Office of Financial Aid, Bursar's, and Scholarships will coordinate and communicate about updating accounts. Students accounts that have not been updated will be flagged "Financial Aid pending." Students with a balance of \$200 or less will not be dropped from classes and will not have a 'HOLD' placed on their account.

Will there be 'live' persons available to address student needs versus long lines?

The University's regular business hours are 8 AM - 4:30 PM, Monday - Friday. Our goal is to be available to assist students as soon as possible. However, the Office of Financial Aid is currently experiencing a staffing shortage. We appreciate your patience as actively working to address this issue.

What is the 'wait time' for someone to answer the phones in the Financial Aid Office?

Financial Aid staff should be available to answer calls during regular business hours, Monday – Friday, from 8 AM – 4:30 PM. However, during high volume call times, the Financial Aid call center is available to assist. We appreciate your patience as we work to serve you.

For any further questions, please reach out to the appropriate contacts provided above. Your success is important to us!